

Warranty & Policies

WARRANTY

Meters are warranted against defects in materials and workmanship to the original user for a period of thirteen (13) months from the date of factory shipment, provided the meter is installed, operated and maintained in accordance with the Company's instructions and recommendations.

This warranty does not apply if the failure is caused or contributed to by any of the following: improper handling, improper storage, improper installation, abuse, unsuitable application of the product, lack of reasonable and necessary maintenance, use exceeding suggested pressure and temperature maximums, improper packaging for return, or repairs made or attempted to be made by other than the Company.

THE COMPANY MAKES NO WARRANTY AS TO THE FITNESS OF ITS PRODUCTS FOR SPECIFIC APPLICATIONS.

This warranty is valid for the original end-user only and does not apply to products that have been damaged or modified.

This warranty is nontransferable and is limited to replacement or repair. The liability of the Company arising out of its supply of the products, or their use, shall not in any case exceed the cost of correcting defects in the products as above set forth.

NOTE: If it is determined by King Instrument Company that repair charges are required, our Quality department will contact you to receive a purchase order for the work needed. If we do not receive a purchase order from you within 30 days from our initial request, we will return the meter freight collect without repair. We are unable to store returned meters over 60 days.

DISCLAIMER

This warranty is a limited warranty and shall be in lieu of any other warranties, express or implied, including but not limited to any implied warranty or merchantability or fitness for a particular purpose. There are no other warranties which exist beyond the description or face hereof.

In no event shall the company be liable for loss of profits, indirect, consequential or incidental damages.

CAUTION

Pressure and temperature limits are based on a study of the engineering data for particular materials used in construction and on the design of individual models. This information is supplemented by destructive testing results. Pressure and temperature maximums for these meters are simultaneous.

WARNING

Meters with stainless enclosures must never be operated without shields securely in place. Meters exposed to difficult environments such as those created by certain chemicals, excessive vibration or other stress inducing factors could fail at or below the suggested maximums. NEVER operate meters above pressure and temperature maximums. Meter failure could result in damage to equipment and serious personal injury.

Always use suitable safety gear including OSHA approved eye protection when working around meters in service. We are happy to pass along chemical compatibility information that has been published by the manufacturers of raw materials used in our products; however, this information should not be construed as a recommendation made by King Instrument Company, Inc. for a specific application. Specifications are subject to change without notice.

RETURNED GOODS

Returns for shortages or inaccurate shipments must be made to King Instrument Company within ten days of receipt. A Return Materials Authorization (RMA) number is required for all returns shipped for repair, warranty evaluation, replacement, exchange or credit. Please call the sales department for an RMA number. A copy of the invoice or shipper must be included. The RMA number must be clearly marked on the shipping package. Return meter in individual packaging equivalent to original packaging. When returning meters that have been in service, include MSDS of chemicals used. Ensure that the meters have been cleaned or flushed of any hazardous materials. There may be a restocking charge on items that are returned when the error is not King Instrument Company's. Items over one year old are not returnable. Damaged shipments should be handled through the shipping carrier. C.O.D. return shipments will not be accepted. If there are any questions call the sales department Monday through Friday, 7:00 a.m. to 4:30 p.m., Pacific Time.